







# Procedures 101 for Credit Unions



## A Free Seminar for Credit Union Managers

Creating, maintaining, and keeping procedures updated is an on-going process, often put off due to the volume of day-to-day work. Madison Avenue Publications offers a free seminar to credit union managers to help put procedures into perspective. This one-hour session covers:

-  Differentiating between policies and procedures
-  Having procedures - why it is so important
-  Creating good procedures (including paper vs. online)
-  Testing procedures
-  Updating procedures
-  Available grant dollars for Shapiro Group Credit Unions



### ***Free for all attendees!***

All attendees are encouraged to bring a copy of one existing policy or procedure for a free, comprehensive usability and design analysis.



If you would like to sponsor this seminar, contact  
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